



## **Our Way to Success**

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# Company profile and business model

- The entity EASY ASSET MANAGEMENT d.o.o. (Ltd) is a joint venture of equally shared ownership of a Bulgarian and a Croatian companies: 50% EASY ASSET MANAGEMENT JSC and 50% FINANCIAL SOLUTIONS Ltd.
- In Croatia the business is operating under the registered trademark KREDIS.
- The business activities are conducted in partnership with the biggest local network of stores specialized in gold trading AURO DOMUS which presently operates across 46 locations.
- While direct competitors in micro financing are local banks and online non-banking financial institutions registered in other EU countries (Malta, Spain) KREDIS positions its activities as providing investment gold for sale on installment plans, offering a form of financing for individuals.
- KREDIS developes its own network of stores, as well.
- Currently KREDIS services are available in 57 stores locations across the country.

### The Operational Start

The first clients are serviced in February 2022



#### **Economies of Scale**

- The number of loans disbursed in Q1 is 2317, 8% over the plan
- Net Customers Portfolio Revenue is 67% over the plan



2021

2022

2023

2024

2024-5

#### The Establishment

The entity is incorporated 11.11.2021



### The Expansion

- The number of stores reaches 57
- Total number of loans disbursed extend to 6172
- The Mini-loan product is introduced in July



### **Perspectives**

- Online application process
- Onboarding to IUVO
- Cooperation with EPS
- Gold trading line introduction

## Coverage and network

## **KREDIS's Network**



According to our experience, the location of the store and the motivation of personnel are equally important for the busuiness's success.

The current network utilizes the store locations and human power of AURO DOMUS which were suitable choices from their business perspective but not the optimal solution for KREDIS. The existing network coverage focuses primarily on the Zagreb region.

KREDIS's strategy involves engaging younger, dynamic, and proactive front-office personnel, as well as providing loan opportunities to a wider range of potential clients. Therefore, the store network in the continental part of Croatia should be expanded further, and new hires should correspond to the aforementioned profile.

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## Products and customers profile

## **KREDIS's Current Portfolio**



Total amount of Nominal value unpaid 4,03 mio €

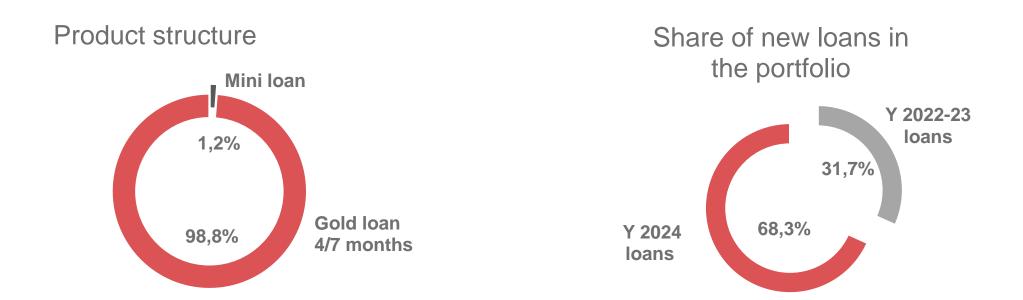


Total number of active loans 4367

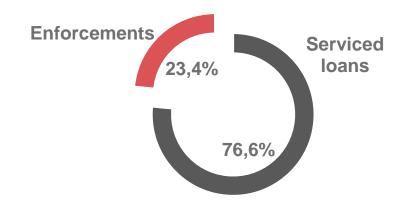


Average loan size 703 €

## Portfolio Structure as at 30.04.2024.







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## Figures and ratios

## **KREDIS's performance**

Indicator	2022	2023	Q1 2024 Budget	Q1 2024 Actual	2024 Exp.
Number of loans disbursed	1 620	4 553	2 143	2 317	12 080
Disbursed amount, €'000	-998	-3 104	-1 437	-1 617	-8 124
Collected amount, €'000	685	3 319	1 779	1 593	9 092
Customer numbers	1 260	2 807	2 807	3 952	4 200
Average Loan Size, €	615	682	671	698	705
Revenue/Average Gross portfolio	126%	142%	139%	146%	145%
Revenue per Customer, €	76	80	93	96	105

## Challenges and obstacles

## **Barriers**

### **Labour Force**

High employee turnover, raising salary requirements, attitude and motivation issues.

**Financial Culture** 

Low financial culture, ongoing overindebtedness, high expense-toincome ratio.

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## **Prejudices**

Low trust to non-banking financial services, suspiciosness to foreign companies and quick financial decisions.

## **Legal constraints**

Absence of the possibility of local registration for non-banking financial services. Bureaucratic hurdles.

# Future perspectives and strategies

## **Opportunities**

1

To become one of the most successful projects within the MFG Group. Multiplication of Kredis's business model in other jurisdictions.

2

**Implementation** of competitive online credit services. Introduction of the EPS service line. Leveraging additional technological advancements.

3

Onboarding into **IUVO's** investment portfolio. Integration with the fintech ecosystem. Achievement of financial independance of operations.

4

Expanding the service portfolio with Gold trading based on AURO DOMUS know-how.

## **Meet the Future**

Leveraging advancements such as artificial intelligence, machine learning, and big data analytics to streamline processes, improve risk assessment, and personalize offerings for borrowers.





Quick loan services could shift towards a more holistic approach to financial wellness, offering not just loans but also tools and resources to help borrowers improve their financial health.



## THANKYOU

